



The Weekly Pulse of Wholesale Monitoring

PLEASE NOTE our @sbdinc.com email addresses are sunsetting and will need to be updated to @securitas.com. Full details below.

We are grateful that you have allowed us the honor of monitoring your clients' accounts. As always if you need anything please reach out to the Client Relations team at 800-932-3304, option 2 or wholesale-dealer@sbdinc.com.



Our Email Addresses are Migrating to URL @securitas.com

Please note that we are currently in the process of migrating all our email addresses from the URL @sbdinc.com to @securitas.com. Everything before the @ symbol will remain the same. i.e., peggy.page@sbdinc.com is now peggy.page@securitas.com. During this process we are currently forwarding all @sbdinc.com emails to the new @securitas.com email address. However, this will only continue until June 23rd for personal emails and a future date for group emails.

We do suggest that you update our email addresses in your address book as soon as possible and that you flag securitas.com as a safe and valid sender so that those emails do not go to your spam or junk folder.



Special Hours for July 4th - Independence Day

We will have adjusted hours over the July 4th Holiday. Special Holiday Hours Apply to the Accounting, Data Entry, Dealer Relations, MASweb Support, and Technical Support Departments. Closing on Monday, July 3rd at 5pm CST and will reopen at 8am CST on Wednesday, July 5th

JULY DUW

June 12, 2023

10am CST

Use the link below to register and receive a calendar invite with log-in information for the day of the meeting

[REGISTER HERE](#)



JUNE DUW Video

In the live June webinar we talked about the goings on in Wholesale Monitoring.

[JUNE DUW VIDEO](#)

This in from the MAS Support Team

There appears to be an issue with email recipients being able to receive reports from the rebranded reports sender of NoReply@securitas.com.

Reports coming out of Mastermind and MASweb are both coming from the same sender, so both instances of reports are not being received. The reports are being blocked and are not even being sent to the recipients junk/spam folders.

This is not on our end. The recipients will need to go into their email settings and add NoReply@securitas.com as a Safe Sender. If this does not solve the problem the recipients will need to contact their email provider to have add NoReply@securitas.com as a Safe Sender.



Update

- Your support team has not changed.
- We will keep you informed.



Acquisition Update

- Our email addresses are now at URL [@securitas.com](mailto:wholesale-dealer@securitas.com)
- Please submit invoices and payments to Securitas Technology
- Questions: wholesale-dealer@sbdinc.com

Securitas acquired Stanley Security on July 23rd. This deal was announced in December of 2021 and as soon as all the regulatory requirements were met the deal completed. So, you're wondering, what does this mean for you? - more value – more technology – global footprint of a security company.

[OUTAGE UPDATE PAGE](#)

[View notices by logging into the Dealer Portal](#)

[UPDATE CONTACT INFO](#)

[Has your company or contact info changed?](#)

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Securitas Technology Corporation - **Wholesale Monitoring**

Sales: 800-289-0913

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wholesale-dealer@sbdinc.com

